



ROLE PROFILE

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| Role: | HOARDING PRACTITIONER (x2) |
| Location: | Central Scotland (incl, Lothians, Fife, Forth Valley, Glasgow) |
| Salary: | £18,000 – 20,000 (dependent on experience) |
| Hours: | 37 hours per week (Monday to Friday however, weekend/evening work may be possible to offer the greatest flexibility to you and our clients.) |
| Contract: | Permanent |
| Reporting to: | Service Delivery Director |

As a Hoarding Practitioner, your role is to help and support clients to live in a safer and more secure home environment. You will do this by providing hands-on practical help whilst initiating a therapeutic approach to understanding compulsive acquiring and saving to encourage positive behaviour change.

This job description describes the main purpose and elements of the role. It is a guide and is not intended as a wholly comprehensive description.

Responsibilities and duties:

- Multiple client relationships: identifying needs, assessing risks, planning, coordinating and reviewing activities
- Establish a therapeutic alliance with clients who may have a range of complex co-morbid health conditions
- Advocate on the client's behalf, and access help if required from related professionals
- Have and be able to share knowledge of multi-agency working
- Manage your own schedule of client support sessions
- Undertake assessments and reviews as required
- Lone working across a wide geographical area
- Demonstrate our company values and behaviours at all times

Some of the people we support have additional physical and emotional support needs. You are required to help clients to:

- Develop meaningful systems and processes
- Make informed choices and take responsibility for their actions
- Identify and be aware of unhelpful beliefs and behaviours
- Create strategies that motivate and inspire change
- Reconnect with the wider community to positively enhance their lives

Skills and qualification:

- Full driving licence and access to a vehicle (essential)
- Excellent planning and organising skills (essential)
- Strong interpersonal and communications skills (essential)
- Self-motivated and able to manage own work schedule (essential)
- Ability to recognise and use emotional intelligence to guide thinking and behaviour (essential)
- Express empathy and compassion, and be non-judgemental (essential)
- Flexibility to deal with changeable situations quickly, calmly and efficiently (essential)
- Ability to identify problems and implement practical and pragmatic solutions (essential)
- Knowledge and experience of complex co-morbid health conditions (desirable)
- Knowledge and experience of harm reduction strategies (desirable)
- Knowledge and experience of motivational interviewing techniques (desirable)

Whilst having a relevant health and social care qualification, eg, SVQ is advantageous, it is not essential as training will be provided. However, you must demonstrate an appetite for and share responsibility for your continuous professional development.